



Expert Advisory Committee
Tuesday December 11, 2012
DOT Highway & Bridge Maintenance Building
360 Lincoln Avenue
Warwick, RI
8:00am – 9:30am

- I. Welcome and Introductions
- II. Director's Report
 - a. Status Updates
 - i. Contact Center
 - ii. Consumer and User Research
 - iii. Update on Blueprint
- III. Definition of a Fully-Functioning Exchange
- IV. Public Comment
- V. Adjourn

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