

Middletown Technology Advisory Committee (TAC)

Agenda for April 10, 2007 Meeting

Call to Order

- **Approval of minutes from last meeting**
- **Review Unfinished Business / Open Issues**
 - o **Committee interest to collaborate with the Middletown School Technology Committee (awaiting additional information from Linda Savastano regarding how the MTAC can collaborate with the Middletown School Technology Committee).**
 - o **Assisting the municipal technology staff in developing a long term plan (based on request from the Town IT Director during last month's meeting)...awaiting additional information from Town IT Director.**
 - o **Potential for a citizen request / complaint / incident report central repository and work assignment ("trouble ticketing system") with open source software related information presented and discussed for possible use in Middletown...discuss the current Qscend Alert solution that was recently implemented on a temporary/probationary basis.**
 - o **Survey to determine what information citizens want from the town (based on last month's meeting...discuss possible methods of collecting data and how to accomplish this). Revisit previously discussed ideas: asking each of the Municipal Departments to provide the three most frequent information or service requests;**

consider efforts of other towns in the area.

o Revisit the possible formation of an Island-wide Information Technology committee to explore potential collaboration and partnership among the three communities based on information provided by Lou DiPalma during last month's meeting.

- IT Director's Status Reports (Town, School, and Library)**
- Discuss New Business**
- Set next meeting date and time**

Adjourn Meeting