



Health Care Quality Performance (HCQP) Program

HOME HEALTH SUBCOMMITTEE

8-9am, August 25, 2010

Quality Partners of Rhode Island

Goals/Objectives

- To advise the Department on home health reporting and implement agreed-upon policies

Invitees

- | | | |
|---|--|---|
| <input type="checkbox"/> Rosa Baier (Chair) | <input type="checkbox"/> Ann Ganung | <input type="checkbox"/> Louis Paolino |
| <input type="checkbox"/> Jeanne Brockway | <input type="checkbox"/> Judy Maher | <input type="checkbox"/> Amy Roode |
| <input type="checkbox"/> Cathy Cranston | <input type="checkbox"/> Stephanie Mello | <input type="checkbox"/> Colleen Rose |
| <input type="checkbox"/> Karen D'Antonio | <input type="checkbox"/> Karen Mercer | <input type="checkbox"/> Raymond Rusin |
| <input type="checkbox"/> Kerry Demers | <input type="checkbox"/> Ann Messier | <input type="checkbox"/> Kathleen Shatraw |
| <input type="checkbox"/> Meredith Eckel | <input type="checkbox"/> Barbara Novak | <input type="checkbox"/> Darlene Skorski |
| <input type="checkbox"/> John Folan | <input type="checkbox"/> Margaret Nugent | <input type="checkbox"/> Sheila Turner |
| <input type="checkbox"/> Michelle Fournier | <input type="checkbox"/> Mary Onyejose | <input type="checkbox"/> Samara Viner-Brown |

Time Topic/Notes

- 8:00am **Welcome & Administrative Updates**
Rosa Baier, MPH, Chair
- Meeting objectives
 - Partnership for Homecare Meeting with Press Ganey: 1-2pm, Warwick Public Library
 - Previous meeting's action items:
 - Share feedback about customer support with Press Ganey (Rosa, Sam) – **complete**
 - Contact vendors about including other skilled patients in HH-CAHPS (Barbara, Rosa) – **complete**
 - Resend Press Ganey and Fazzi pricing estimates from 8/09 (Rosa) – **complete**
 - Add report format and methodology to upcoming agenda (Rosa) – **pending**
 - Schedule Subcommittee meeting for next week (Rosa) – **complete**
 - Schedule Partnership meeting with Press Ganey (Cathy) – **complete**

- 8:15am **Patient Satisfaction Surveys**
Rosa Baier, MPH, Chair
Samara Viner-Brown, MS
- Previously recommended:
 - Research administering HH-CAHPS to all Medicare and commercial patients
 - Reconvene to finalize skilled patient recommendations

- Next steps/discussion:
 - HH-CAHPS vendor research regarding including all skilled patients:

HH-CAHPS Vendor	Patients <i>already</i> included in HH-CAHPS?			
	Medicare FFS	Medicare Advantage	Medicare Managed Care	Non-Medicare
Deyta	Yes	Yes	Yes	No – Can add
Fazzi	Yes	Yes	Yes	No – Can add
Press Ganey	Yes	Yes	Yes	No – Can add
SHP	Yes	Yes	Yes	No – Can add

- Non-Medicare patients:
 - Vendor and agency logistics
 - Recommendation for including/excluding
- Outstanding questions on the satisfaction survey process
- Communication to all agencies

8:55am

Open Forum & Next Steps

Rosa Baier, MPH, Chair

- Action items
- Next meeting