



Health Care Quality Performance (HCQP) Program

HOME HEALTH SUBCOMMITTEE

8:00-9:30 am, July 22, 2009
Quality Partners of Rhode Island

Goals/Objectives

- To continue planning for the next data patient satisfaction survey (Sept-Nov 2009)

Voting Members

- HCQP Project Staff
- Home Health Subcommittee Members

Time

Topic/Notes

- | Time | Topic/Notes |
|--------|---|
| 8:00am | Welcome & Meeting Objective
Rosa Baier, MPH (<i>Chair</i>) <ul style="list-style-type: none">– Discuss meeting objectives |
| 8:10am | Patient Satisfaction Data Collection
Samara Viner-Brown, MS
Rosa Baier, MPH <ul style="list-style-type: none">– Previously recommended:<ul style="list-style-type: none">• Obtain Medicare agencies' input on the use of HH CAHPS• Identify opportunities to improve non-Medicare agencies' surveys• Discuss pricing with Press Ganey and Fazzi– Group discussion:<ul style="list-style-type: none">• Medicare agencies (skilled care/home health services):<ul style="list-style-type: none">▪ Review survey results on HH CAHPS use▪ Discuss Press Ganey's input on implementation schedule▪ Discuss pricing research to date• Non-Medicare agencies (long-term care in the home/personal care services):<ul style="list-style-type: none">▪ Identify specific recommendations to improve instrument, process▪ Determine need for dedicated (non-Medicare only) meeting |
| 9:15am | Action Items & Next Steps
Rosa Baier, MPH <ul style="list-style-type: none">– Review next steps /action items– Upcoming meetings:<ul style="list-style-type: none">• August 5th in Room 401 at HEALTH• August 19th at Quality Partners |