



Health Care Quality Performance (HCQP) Program

**HOME HEALTH SUBCOMMITTEE**

8:00-9:30 am, July 8, 2009  
Quality Partners of Rhode Island

**Goals/Objectives**

- To begin planning for the next data patient satisfaction survey (Sept-Nov 2009), in part by obtaining the Subcommittee's input about using Medicare's new Home Health CAHPS (HH CAHPS) instrument

**Voting Members**

- HCQP Project Staff
- Home Health Subcommittee Members

Time	Topic/Notes
8:00am	<b>Welcome &amp; Meeting Objective</b> Rosa Baier, MPH ( <i>Chair</i> ) <ul style="list-style-type: none"><li>– Discuss meeting objectives</li></ul>
8:10am	<b>Patient Satisfaction Data Collection</b> Samara Viner-Brown, MS Rosa Baier, MPH <ul style="list-style-type: none"><li>– Previously recommended:<ul style="list-style-type: none"><li>• Surveying every 2 years</li><li>• Continued use of Press Ganey as vendor [may change with HH CAHPS]</li></ul></li><li>– Next survey period: Sept-Nov 2009</li></ul>
9:15am	<b>HH CAHPS</b> Rosa Baier, MPH <ul style="list-style-type: none"><li>– Survey data collection instrument</li><li>– Medicare's goals &amp; timeline</li><li>– Press Ganey information</li></ul>
9:15am	<b>Discussion</b> Rosa Baier, MPH <ul style="list-style-type: none"><li>– Do we want to use HH CAHPS in September? If so:<ul style="list-style-type: none"><li>• Do we want to customize it (add questions), as we've done in the past?</li><li>• Do we want to use a single vendor, Press Ganey, or multiple vendors?</li><li>• How do we want to proceed with non-Medicare agencies?</li></ul></li></ul>
9:15am	<b>Action Items &amp; Next Steps</b> Rosa Baier, MPH <ul style="list-style-type: none"><li>– Review next steps /action items</li><li>– Schedule next meeting, as needed</li></ul>