

Professional Provider-Health Plan Workgroup

June 26, 2006

Office of the Health Insurance Commissioner

233 Richmond Street, Providence

Minutes

“By September 1, 2006, a uniform health plan claim form to be utilized by participating providers”

1. Attendance:

Present: Chris Dooley, Craig Syata, Lorraine Roberts, Paul Carey, Joel Kaufman M.D., Bob Cambio, Jason Martesian, Beverly Jane Perry, Sin Mei Ko, Terry Tenney, Kristen Santos, Steve DeToy, Michele DeRoche

OHIC Staff: Patricia Huschle

2. Discussion of intent of statute language

Group identified a number of issues that are currently problematic to physician’s offices relative to claims in general; i.e. local health plans payment policies are not always in concert with Medicare, bundling edits are not published, modifiers are required for purposes other than identified by the AMA, and local plans require different information in the same fields/boxes on the claim form. There was also discussion around general claims processing concerns; i.e. claims getting “lost” or “suspended”, claims needing to be filed on

paper because additional detail is required, and lack of proof of submission.

3. Identification of areas to be addressed

Although many issues exist relative to claims submission and payment, the group understands that complete uniformity across all local plans is not possible. We agreed to focus on the following:

- Identify the specific claim form fields that the payers currently require different elements to see if uniformity can be reached for those fields.**
- Plans to explore publishing those codes that are NEVER payable due to claims payment rules (not according to benefit plan design).**
- Plans to publish their current description of modifiers and how they are to be used.**

4. Next steps

Pat Huschle will follow up with provider representatives to establish a list of problematic claim form fields to be sent to the payers for review and clarification. Plans will investigate publishing codes that are not payable and modifier definitions. This information will need to be completed prior to the next group meeting in order to be available for discussion.

5. Next Meeting – Monday July 17th 10 am- noon- Location TBD.