

**THE RHODE ISLAND CONVENTION CENTER AUTHORITY
BOARD OF COMMISSIONERS
OPERATIONS AND FACILITIES COMMITTEE MEETING**

November 20, 2005

A meeting of the Operations and Facilities Committee of the Rhode Island Convention Center Authority Board of Commissioners was held on November 20, 2005 at the rise of the Finance Committee, pursuant to notice at the Rhode Island Convention Center Boardroom, One Sabin Street, Providence, Rhode Island.

Board members present were, Committee Chairman Jerry Massa, Commissioners Joe Judge, Dale Venturini, Paul MacDonald and David A. Duffy.

Also in attendance, Jim McCarvill, Ken Mancuso and Betty Sullivan, Convention Center Authority; Tim Muldoon and Debbie Tuton, SMG/RICC; Bruce Leach, Legal Counsel and Eileen Smith, Recording Secretary.

Chairman Massa called the meeting to order at 3:56 p.m.

The committee was advised the next meeting would be held on December 20, 2005 at the rise of the Finance Committee Meeting.

Mr. Massa asked Mr. Muldoon to report on the Parking Garage improvements. Mr. Muldoon and Ms. Tuton reported that there are a

few punch list items remaining but they are very happy with the software. Mr. Muldoon said that a new traffic pattern is being considered that would ease congestion upon exiting the garage. Mr. MacDonald asked who pays the police detail to direct traffic. Mr. Muldoon said that we do. Mr. Massa asked if Mr. Muldoon is pleased with the exit strategy. Mr. Muldoon stated that everything is being done now and has been done to ease the situation. He said that in the new configuration cars and pedestrians would not cross paths. Mr. Duffy asked if there was any place for limos to park and that might be an area that needs improvement. Mr. MacDonald said that he doesn't understand why people get so upset when they have to wait to exit. He said that everyone is trying to leave at the same time and drivers should be more reasonable.

Mr. Muldoon reported that the Mystery Shopper had visited again. He said that there were a couple of comments but overall the Convention Center scored very well. Mr. Muldoon noted that the Convention Center ranked third of thirty sites visited. Mr. Judge congratulated Mr. Muldoon and his staff for their excellent ranking for the second year in a row. Mr. Duffy asked if SMG did this in-house. Mr. Muldoon said that a third party hired by SMG shops the sites.

Mr. Judge asked about the Festival of Trees. Mr. Muldoon said that everything is going well. He complimented the many hard working people and the dedicated committee for all their assistance. Mr. Muldoon said that Mr. McGinn has done a super job. He also said

that Citizens Bank, the Zoological Society and Cheryl Schadone for the Dunkin' Donuts Center have been invaluable assets. Mr. Muldoon said that everyone is optimistic and excited about the event.

Mr. Duffy asked what major project needs to be addressed. Mr. Muldoon said that lighting in the South Garage should be upgraded and that is on the to-do list for the summer.

Hearing no further comments Chairman Massa sought a motion to adjourn.

Upon a motion duly made by Mr. Judge and seconded by Mr. Duffy it was unanimously

VOTED: To adjourn at 4:25 p.m.