



Long Term Care Coordinating Council

Tuesday January 12, 2016 10:00 – 11:30 am

Child and Family Main Conference Room 1268 Eddy St. Providence, RI 02905

Attendees LTCCC 1/12/2016

Suzanne Carson

Shaun Cournoyer

Rosa De Castillo

Craig Dwyer

Laurie Ellison

Robin Etchingham

Holly Garvey

Kathleen Heren

Joan Kwiatkowski

Melody Lawrence

Kelly Lee

Maureen Maigret

Donna McGowan

Lt. Gov McKee

Angelo Miccoli

Mary Lou Moran

Jessica Mowry

Nicholas Oliver

Susan Pomfret

Corine Russo

George Sousa

Sandi Terrien

Mille Walker

- I. **Welcome** — Meeting called to order at 10:07 am by Lt. Governor, Dan McKee. The Lt. Governor invited the group to introduce themselves.
- II. **Approval of minutes:** The approval of meetings are postponed for next meeting.
- III. **BHDDH Populations Plans-Director Maria Montanaro:** It was cancelled due to presenter’s inability to attend the meeting.
- IV. **Report on Fingerprint Program for LTSS Workers:** Graig stated that since is a newly implemented program and they just starting collecting feedback, the office of the Attorney’s General asked to postpone their presentation to February’s meeting.

- V. **ICI Report** – Holly Garvey reported on Phase I
The Integrated Care Initiative
Phase I RI Executive Office of Health



RHO Mailing by Enrollment Category for February 1, 2016 Effective Date.

These are the stats:

Total RHO Enrollment Mailing	Nursing Home > 90 Days	Community with LTSS	ID/DD	SPMI	Community no LTSS	RHO MA Only*
442	38	24	9	32	312	27

Includes DD and SPMI

RHO Mailing by Enrollment Category for March 1, 2016 Effective Date

Total RHO Enrollment Mailing	Nursing Home > 90 Days	Community with LTSS	ID/DD	SPMI	Community no LTSS	RHO MA Only*
445	32	28	10	23	326	26

ICI Enrollment by Program and Setting as December 2015.

Setting	RHO	CCCCP	PACE	Total ICI Enrollment**
Nursing Home > 90 Days	2,718	211	279	2,929
ID/DD	1,697	374		2,071
Comm. With LTSS	1,367	369		1,736
SPMI	1,346	458		1,804
Comm. No LTSS	10,806	1,533		12,339
MA Only*	496	545		1,041
Total	18,430	3,490		279

*Includes DD and SPMI **Excludes PACE

CCCCP MA Only Enrollment **by Category** as of December 1, 2015

Total	Nursing Home > 90 Days	ID/DD	SPMI	Community with LTSS	Community no LTSS
545	29	2	16	63	435

RHO Opt Outs by Setting as of December 1, 2015

Setting	# Opt Out RHO	% Opt Out of total ever enrolled	% Opt Out of total ever mailed
SPMI	252	13%	11%
ID/DD	267	14%	12%
Community with LTSS	1,221	51%	34%
Nursing Home > Days	1,172	24%	19%
Community no LTSS	1,908	13%	11%
MA Only*	124	15%	13%
Total	5,586	22%	18%

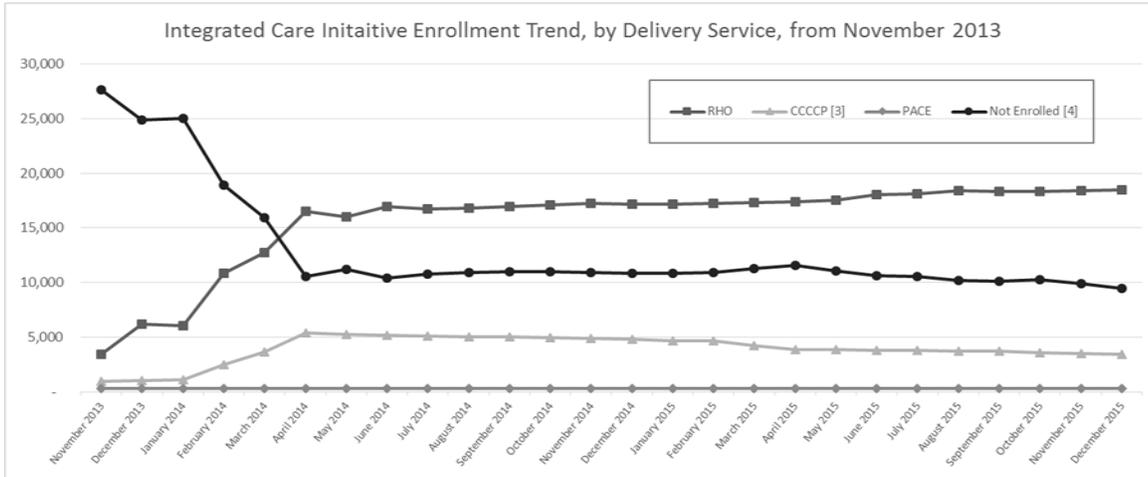
*Includes DD and SPMI

CCCCP Opt Outs by Setting as of December 1, 2015

Setting	# Opt Out CCCC	% Opt Out of total ever enrolled	% Opt Out of total ever mailed
SPMI	167	20%	17%
ID/DD	101	19%	16%
Community with LTSS	300	41%	29%
Nursing Home > Days	115	22%	18%
Community no LTSS	645	23%	18%
MA Only*	15	2%	2%

Total	1,381	24%	19%
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*Includes DD and SPMI



ICI Enrollment Help Line Statistics November and December 2015

Description	November 2015	December 2015
Total Calls	87	90
Total Opt-Out Requests	21	34

November 2015

Average talk time: 4:40

Average # of Call Daily: 17

November Statistics:

- 95% Satisfied with MFSS
- 5% Provider does not accept

December Statistics:

- 85% Satisfied with MFSS
- 13% Provider does not accept
- 1% Not happy with NHP Benefits

Dual Eligible Demographics: Average Age

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Nursing Home > 90 Days	83	78	76	82	82
ID/DD	47	45		47	48
Comm. With LTSS	73	68		75	73
SPMI	47	52		51	49

Comm. No LTSS	58	65		62	60
Total	61	62	76	67	63

Dual Eligible Demographics: Gender (% Female)

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Nursing Home > 90 Days	74%	70%	69%	70%	72%
ID/DD	45%	48%		48%	46%
Comm. With LTSS	72%	70%		76%	74%
SPMI	50%	51%		51%	51%
Comm. No LTSS	61%	60%		62%	61%
Total	61%	59%	69%	64%	62%

MA Only Demographics: Average Age

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Nursing Home > 90 Days	59	59	69	57	59
ID/DD	-	34		40	40
Comm. With LTSS	56	59		70	57
SPMI	-	49		52	52
Comm. No LTSS	-	55		62	57
Total	57	55	69	56	56

MA Only Demographics: Gender (% Female)

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Nursing Home > 90 Days	52%	55%	64%	60%	53%
ID/DD	-	50%		45%	46%
Comm. With LTSS	69%	68%		85%	70%

SPMI	-	69%		54%	55%
Comm. No LTSS	-	61%		63%	62%
Total	65%	62%	64%	60%	62%

ICI Demographics: Total

Demographic	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Average Age	61	61	75	67	63
% Female	62%	60%	68%	64%	62%

VI. Sub - committees Reviews:

- A. Alzheimer's Update – (Pending)
- B. Aging in Community Subcommittee Report: By: Chairwoman Maureen Maigret.
- C. LGBT Report –(pending)

VII. Nursing Homes Regulatory Update- Kathy was not present to provide report.

VIII. Transportation Update: George Sousa

Logisticare Solutions Monthly Statistics presented by George Sousa for December 2015:

	GROSS TRIPS	DAILY AVERAGE	COMPLAINTS	COMPLAINT %	NVA	NVA %	NVA Recovered
Dec-15							
EOHHS - MEDICAID	162,750						
EOHHS - ELDERLY	17,394	7,009	876	0.49%	20	0.01%	3
TOTAL	180,144						
		Complaint Breakdown					
		Rider No Show	384 or 44%				
		Provider Late	239 or 27%				
		Rider Issue	86 or 9%				
		Provider No Show	63 or 7%				

Terms and further information:

NVA – No Vehicle Available

Occurs when a member makes a reservation and LogistiCare cannot secure suitable transportation.

NVA Recovered – No Vehicle Available / Recovered

Occurs when a LogistiCare agent works in conjunction with a member to move the potential NVA appointment to a different time / day.

IX. Public Comments:

- There was a suggestion to include a legislative report added to the agenda.
- Some members expressed an interest in reorganize the legislative committee and to hold a separate meeting from the general LTCCC meeting.
- Nicholas Oliver made a request for a legislative committee report.

X. Next Meeting _ TBA

Main Conference Room, Child and Family

1268 Eddy Street, Providence, RI 02905

XI. Adjournment. The meeting was adjourned at 11:12 am

Minutes respectfully submitted by: Rosa E. De Castillo