



**Long Term Care Coordinating Council**

**Wednesday, November 18, 2015**

**10:00 – 11:30 am**

**Child and Family**

**Main Conference Room**

**1268 Eddy St.**

**Providence, RI**

**ATTENDEES:**

David Antonelli	Craig Dwyer	Sharon Kernan
Maria Barros	Laurie Ellison	Melody Lawrence
Dana Beaton	Diane Facha	Michelle Lupoli
Virginia Burke	Charlie Fogarty	Maureen Maigret
Jen Bowdoin	Holly Garvey	George Sousa
Shaun Cournoyer	Kathy Heren	Kathy Ullrich
Alison Croke	Arthur Pullano	

**I. Welcome – By Maureen Maigret**

**II. Approval of Minutes – deferred**

### **III. Transportation Update – George Sousa**

1. Procedure being used for new Medical Necessity Forms to go into effect on Dec. 1<sup>st</sup>. Forms to replace the verbal attestation process now used. They are available on Logisticare website or by phone request.
2. Transportation report showing data elements for May 2014 and October 2015. Data shows significant increases in membership, monthly and average daily trips; increases in number of providers, vehicles, drivers and Logisticare staff; and large decrease in incidence of No Vehicles Available. Director Fogarty asked if any urgent type trips had to be canceled due to No Vehicle available and Mr.Sousa reported that they make every effort to meet urgent trip requests by rearranging other trips. Rider no shows represented 43% of the 807 complaints in October 2015 and letters will be going out to these riders. Mr. Sousa noted that a volunteer driver program has been put in place in which the volunteer will be paid for fuel. Ms. Maigret noted that there are several volunteer programs in the state and there may be opportunity to coordinate and provider resources to expand their reach. She will provide Mr. Sousa with any information she has on them. Mr. Sousa said that there will be an upcoming driver training session.

Transportation Report  
 Long Term Care Coordinating Committee  
 November 17, 2015

<b>May 2014</b>		<b>October 2015</b>
248,534	Membership	271,505
88,416	Gross Trips-Monthly	175,273
3,650	Average Daily Trips	6,873
22	Providers	74
140	Vehicles	510
468	Drivers	-968
37	Logisticare Staff	63
622	Complaints	807
1,573	No Vehicle Available	30

#### **IV. Division of Elderly Affairs – Charles Fogarty**

Director Fogarty reported on a number of recent and forthcoming activities of the Division of Elderly Affairs.

1. The new Pocket Manual should be available by month's end
2. The RI DEA website is still under construction
3. Through the SHIP and regional point programs 150 sessions on Medicare enrollment will have been conducted during Open Enrollment season
4. A recent program on "Hoarding" was held by the Committee on Care and Safety of the Elderly
5. A stakeholder meeting on the recently approved State Plan on Aging will be held on December 1<sup>st</sup> at the Arnold Conference Center in Cranston

- V. Nursing Homes Regulatory Update** – Arthur Pullano provided an Enforcement Report for October 1, 2015. Seven Re-certification/Licensure surveys were completed. No deficiencies were noted at the 3<sup>rd</sup> level, Harm. SQC Monitoring visits were held for Brookdale/North Bay (3<sup>rd</sup> monitoring visit) and Berkshire Place (1<sup>st</sup> monitoring visit). Ms. Heren asked if the Eleanor Slater Hospital should be on the list and Mr. Pullano said that this was an oversight. Ms. Maigret asked if the Health Department could provide information on Surveys of other long term care settings that are required to be inspected such as home health and assisted living. This had been done in the past by Ray Rusin on a periodic basis.

#### **VI. Subcommittees Review**

**A. Alzheimer's Update:** Craig Dwyer reported in absence of Donna McGowan that a meeting had been held at URI to discuss progress and that the various committees involved in implementation of the State Plan were continuing to meet and provide status updates.

**B. Ageing in Community – Maureen Maigret**

Maureen reported that the Subcommittee met on Dec. 10<sup>th</sup> and received an excellent presentation on Senior Housing by Richard Staples, Chair of the Housing Works RI Board. They also heard from Bonnie Sekeres about subsidized elderly housing and what is offered at Shalom Housing which is where the meeting was held. Future meetings will continue to explore this important area. RI College Foundation which had submitted a grant to the Tufts Foundation to assist with activities of the Subcommittee expects to hear if their application is accepted for an award in mid-December.

## VII. ICI Report – Holly Garvey



# The Integrated Care Initiative Phase I

RI Executive Office of Health  
and Human Services

November 16, 2015



## Presentation Overview

### ICI Phase I Enrollment as of 11/1/2015

- RHO Mailing of New ICI eligible individuals
- ICI Enrollment by Program and Setting
- CCCCPC MA only enrollment

### ICI Phase I Opt-Out as of 11/1/2015

- RHO Opt-Outs by Setting
- CCCCPC Opt-Outs by Setting
- Enrollment Trend

### ICI Phase I Enrollment Help Line Statistics

- September and October 2015

### ICI Demographics as of 11/1/2015

- Dual Eligible Demographics – Average Age and Gender
- MA Only Demographics – Average Age and Gender
- Total ICI Demographics

## RHO Enrollment Mailing to New ICI Eligible Individuals

RHO Mailing by Enrollment Category for December 1, 2015  
Effective Date

Total RHO Enrollment Mailing	Nursing Home > 90 Days	Community with LTSS	ID/DD	SPMI	Community no LTSS	RHO MA Only*
485	46	43	30	29	317	20

\*Includes ID/DD and SPMI

## RHO Enrollment Mailing to New ICI Eligible Individuals

RHO Mailing by Enrollment Category for January 1, 2016  
Effective Date

Total RHO Enrollment Mailing	Nursing Home > 90 Days	Community with LTSS	ID/DD	SPMI	Community no LTSS	RHO MA Only*
515	39	30	10	42	373	21

\*Includes ID/DD and SPMI

## ICI Enrollment Statistics as of October 1, 2015

### ICI Enrollment by Program and Setting

Setting	RHO	CCCCP	PACE	Total ICI Enrollment**
<b>Nursing Home &gt; 90 Days</b>	2,752	224	280	2,976
<b>ID/DD</b>	1,693	376		2,069
<b>Comm. With LTSS</b>	1,354	374		1,728
<b>SPMI</b>	1,343	459		1,802
<b>Comm. No LTSS</b>	10,810	1,563		12,373
<b>MA Only*</b>	492	562		1,054
<b>Total</b>	18,444	3,558	280	22,002

\*Includes ID/DD and SPMI

\*\*Excludes PACE

## CCCCP MA Only Enrollment by Category

### CCCCP MA Only Enrollment as of October 1, 2015

Total	Nursing Home > 90 Days	ID/DD	SPMI	Community with LTSS	Community no LTSS
562	32	2	16	62	450

## RHO Opt out Statistics

RHO Opt Outs by Setting as of October 1, 2015

Setting	# Opt Out RHO	% Opt Out of total ever enrolled	% Opt Out of total ever mailed
SPMI	249	12%	11%
ID/DD	267	14%	12%
Community with LTSS	1,211	49%	33%
Nursing Home > Days	1,162	24%	19%
Community no LTSS	1,895	12%	11%
MA Only*	120	15%	13%
Total	5,546	22%	18%

\*Includes ID/DD and SPMI

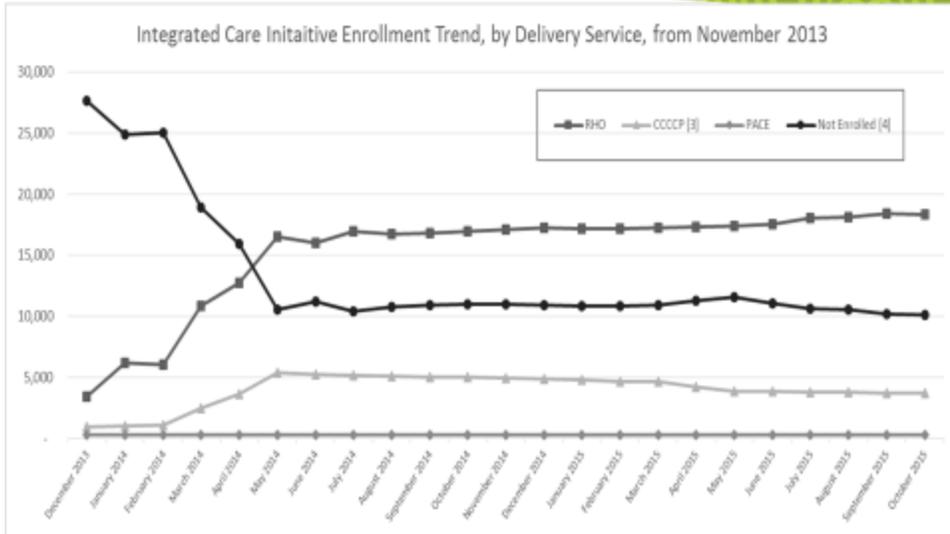
## CCCCP Opt out Statistics

CCCCP Opt Outs by Setting as of October 1, 2015

Setting	# Opt Out CCCC	% Opt Out of total ever enrolled	% Opt Out of total ever mailed
SPMI	167	20%	17%
ID/DD	101	19%	16%
Community with LTSS	300	41%	29%
Nursing Home > Days	115	22%	18%
Community no LTSS	645	23%	18%
MA Only*	15	2%	2%
Total	1,376	24%	19%

\*Includes DD and SPMI

## ICI Enrollment Trend



## ICI Enrollment Help Line Statistics

### ICI Enrollment Help Line Statistics September and October 2015

Description	September 2015	October 2015
Total Calls	134	70
Total Opt-Out Requests	37	37

#### September Statistics:

- 92% Satisfied with Medicaid Fee For Service
- 4% Providers do not accept
- 2% Unhappy with RHO benefits

#### October Statistics:

- 86% Satisfied with Medicaid Fee For Service
- 13% Providers do not accept

#### October

Average talk time:  
4:00

Average # of Calls  
Daily: 21

## Dual Eligible Demographics: Average Age

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Nursing Home > 90 Days	83	77	77	82	82
ID/DD	47	49		47	48
Comm. With LTSS	73	68		75	73
SPMI	47	52		51	49
Comm. No LTSS	58	65		63	60
<b>Total</b>	61	62	77	67	63

## Dual Eligible Demographics: Gender (% Female)

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Nursing Home > 90 Days	74%	67%	70%	71%	72%
ID/DD	45%	47%		48%	46%
Comm. With LTSS	72%	71%		75%	73%
SPMI	50%	51%		51%	50%
Comm. No LTSS	61%	60%		62%	61%
<b>Total</b>	62%	59%	70%	65%	62%

## MA Only Demographics: Average Age

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
<b>Nursing Home &gt; 90 Days</b>	59	60	69	66	59
<b>ID/DD</b>	-	34		39	39
<b>Comm. With LTSS</b>	56	59		70	57
<b>SPMI</b>	-	50		52	51
<b>Comm. No LTSS</b>	-	55		62	57
<b>Total</b>	57	55		69	56

## MA Only Demographics: Gender (% Female)

Setting	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
<b>Nursing Home &gt; 90 Days</b>	52%	59%	66%	57%	53%
<b>ID/DD</b>	-	50%		44%	45%
<b>Comm. With LTSS</b>	69%	69%		86%	71%
<b>SPMI</b>	-	69%		56%	57%
<b>Comm. No LTSS</b>	-	61%		64%	61%
<b>Total</b>	65%	62%		66%	60%

## ICI Demographics: Total

Demographic	RHO	CCCCP	PACE	Not Enrolled	Total ICI Eligible
Average Age	61	61	75	67	63
% Female	62%	59%	69%	64%	62%

### VIII. ICI Performance Data - NHPRI

Alison Croke from Neighborhood Health Plan of RI provided information on Phase I of the ICI being administered by NHPRI. It is referred to by the state as Rhody Health Options (RHO) and is named UNITY by NHPRI. She provided selected performance data and said they have an Advisory Panel which meets six times/year. Top issues for the Advisory Panel include: Transportation, Accessing Behavioral Health, difficulties due to lack of integration of Medicare and Medicaid and lack of awareness of benefits. She described the RHO Care Management Team and explained how member contacts work (Welcome Calls, Initial Health Screening for those not in nursing homes or community LTSS, and Comprehensive face-to-face Assessments. NHPRI has submitted over 500 LTSS applications on behalf of enrollees of which 226 are pending. She noted that even if an application is pending that NHP will start services in the interim. Of those receiving community LTSS, 161 receive adult day services, 388 in assisted living and 1,687 receive home care.

### IX. Public Comment

1. Sharon Kernan reported that there has been a ruling that the new Fair Labor Standards are not applicable to Shared Living Providers.
2. Ms. Maigret asked participants to forward information about any monthly standard meetings their organizations may have scheduled for 2016 to help determine LTCCC meeting schedule for 2016 as well as any suggestions for

presentations for future meetings. She noted that the AG's Office will provide information at the January meeting on implementation of the Nationwide Criminal Background Check law that the LTCCC had supported and also that the Director of BHDDH will be asked to present on plans underway for her department.

**X. Next meeting December 9, 2015**

**XI. Adjournment**

Meeting adjourned at 11:30 am

DRAFT