



The Long Term Care Coordinating Council
Wednesday, May 14th
10:00-11:30 am
Child and Family
1268 Eddy St.
Providence, RI

DRAFT MINUTES

1. Welcome

Lt. Governor Roberts called the meeting to order.

2. Approval of minutes from April 9th

Minutes were uploaded onto the SOS website. Minutes were approved.

3. Legislative Discussion

Nicholas Oliver asked that the LTCCC write a letter of opposition to H 8159, which would take out unskilled home care from the certificate of needs process. He stated that these requirements are needed to ensure that the home care agencies will be able to provide quality service.

Members of the LTCCC approved the creation of a letter that would be sent to the bill sponsors that would state the LTCCC's opposition to the bill.

4. Transportation

Ray Studley, RIPTA

Elena Nicolella, EOHHS

George Sousa, LogistiCare

Catherine Taylor, Division of Elderly Affairs

Elena Nicolella stated that EOHHS is responsible for the state contract that manages the nonemergency medical transportation. This contract was pursued with cooperation with RIPTA and DEA. This was a new venture to replace the previous system, which was less efficient. Some of the benefits of this new contract and system are that officials are now able to track missing appointments and use the data to ensure that moving forward, there are fewer interruptions.

Ray Studley of RIPTA stated that RIPTA is one of the vendors for LogistiCare and provides about 700 trips per day. Many of the complaints received have been resolved and they are using a new software system between RIPTA and LogistiCare to coordinate rides.

George Sousa of LogistiCare stated that LogistiCare holds subcontracts with many different providers for transportation services. There are currently issues that they are working on resolving, but if there are any problems that people see arise with LogistiCare, George said that LogistiCare will work to solve them. Additionally, if there are care providers who would like a demonstration of LogistiCare, LogistiCare can send a team to present on the transportation service.

Catherine Taylor of Division of Elderly Affairs stated that as providers hear of complaints, it is important to notify Tom Martin of the issues. They are working on creating new protocols to fix the problems.

Mary Lou Moran stated that there were instances of LogistiCare vehicles and drivers being unmarked when they come to pick up the consumer. This is a big concern for the providers. Additionally, some consumers were being called in the middle of the night to be notified of cancelled rides.

Kathy Heren asked if the transportation managers have been able to talk to the industry providers to introduce the system to them. There needs to be an orientation for drivers and for the clients to understand the new culture that is forming with the transportation. George said that there would be.

Roberta Merkle stated that it is critical that the drivers have training on how to serve this aging population. There are after-hours problems that have arisen. There have been problems regarding transportation to outlying areas. George stated that Logisticare has been able to expand business hours. They are in talks with more providers in the area.

Ken Pariseau stated that NHPRI has a high volume of clients who need transportation services. Is there a point of contact for NHPRI?

Bonnie Sekeres stated that she had requested a flier for the new system and received it and it was informative. Kathleen Kelly asked if this flier can be sent out. The flyer is available upon request and has been sent out to the LTCCC email list.

5. Updates from the RI Medicaid Director

Dr. Deidre S. Gifford, Medicaid Director
Presentation available upon request

Under Medicaid expansion, there are 51,000 newly-eligible Medicaid members. This is a new group that has an unknown risk profile.

There will also be a new eligible system in place that will integrate legacy systems and create new processes for enrollment and renewals.

Phase II of the Integrated Care Initiative will start in April of 2015.

There is a strategy that Medicaid is drafting to ensure that the infrastructure will be able to measure and monitor quality and utilization

6. Nursing Homes Report

Ray Rusin, Implementation Director, Policy & Program at Department of Health

In April, the Federal Monitoring Survey found immediate jeopardy in Charlesgate Nursing Home regarding smoking for residents. As of now, the citation has been corrected. There will be a follow-up assessment made by the Department of Health.

There was a request for a follow-up meeting. There are three applications for the cultural change model beds and the Department of Health has notified two of the applicants it would like more information from them. Suggestions will be given to the Director of Health

7. Public Comment

8. **Next Meeting:** June 11th, 2014 from 10:00-11:30 at Child and Family (1268 Eddy St.)