

**DRAFT**

**MEETING OF THE RHODE ISLAND**

**AUTO COLLISION REPAIR LICENSING ADVISORY BOARD**

**DATE: May 28, 2014**

**TIME: 10:30 a.m.**

**PLACE: Department of Business Regulation**

**Conference Room –69-1**

**1511 Pontiac Avenue**

**Cranston RI 02920**

**BOARD MEMBERS PRESENT: Dave Reynolds, Gerald Galleshaw,  
Dennis Gamba, Charles Rockwell, Al Olney**

**BOARD MEMBERS NOT PRESENT: Louis DeQuattro, John Mancone,  
Chris Hurd, Lt. David Doucet**

**OTHERS PRESENT: Kim Precious, Randy Bottella, Jenna Algee**

**Chairman Reynolds called the meeting to order at 10:35 AM.**

## **MINUTES:**

**Minutes for April will be available next month.**

**Chairman Reynolds welcomes new auto glass member Charles Rockwell to the board, he is taking the place of Steve Altieri.**

## **OLD BUSINESS:**

**Rental Reimbursement: Mrs. Algee was not able to find any case within the Department. Chairman Reynolds wants to know the Department's stand on insurance companies not providing their insured's the coverage they purchased with their policy. Issue: Rental business calls insurance company and insurance company states yes insured has rental coverage, go ahead with rental. Insured has coverage for 30 dollars a day for x amount of days per the policy. Insured brings back rental car when car is finished and gets a huge bill from the rental car company because insurance company will not pay if repair time was delayed. Insurance companies expect shops to fix cars in a unrealistic time frame. This is a national problem as shown in a copy of "Collision Weekly"**

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**Per Mrs. Algee, the Department has no ruling on this issue and would not take a position on this issue without it being brought up by a consumer because the Department is here to protect the consumer. Chairmen thought the Department's responsibility was to make sure the billion dollar companies did not put unrealistic burdens on small businesses. The consumer is caught between auto body shop and insurance company. Mrs. Algee stated again that any problem from a consumer relating to insurance, needs to be addressed to Paula Palozzi in the Insurance Division.**

**Technicians Certification: Classes submitted from Toyota University are acceptable for certification. Any OE classes are acceptable. Need to watch class dates to put a time limit on them. Continuing Education must be addressed for next renewal. Put on agenda.**

**Auto Glass: Board to submit letter to Maria D'Alessandro for change in legislation to be put on next legislative session. Put on agenda for next meeting.**

**Salvage Rebuilder: Board needs to send proposal to the Department letting them know of the growing problem in salvage rebuilder**

**industry with the change of salvage law at the Registry of Motor Vehicles. Request should be submitted from the Board, to the Department, to Maria D'Alessandro's attention, this summer, in order to be considered for next legislation session.**

#### **NEW BUSINESS:**

**Problem with some insurance companies with supplemental inspections. Shop can only address additional repairs not on original estimate. Insurance Company making shop submit request in writing, it takes 3 days to set up appointment, then the appointment is in 3 or 4 days from then. Shop can't talk to appraiser. Going to need to address this in next meeting after discussing with Paula Pallozzi.**

#### **OPPORTUNITY FOR PUBLIC COMMENT:**

**Update on unresolved renewals. Still working with some shops whose consent agreements are expiring soon. Some have complied; others who do not comply will be going back to legal.**

#### **EXECUTIVE SESSION: (None)**

**Chairman Reynolds motioned to adjourn this open meeting. Seconded by Mr. Gamba. All members present were in favor. The**

**meeting was adjourned at 11:45 a.m.**

**Respectfully submitted,**

**Kim Precious**

**Implementation Aide**