

**MEETING OF THE RHODE ISLAND**

**AUTO COLLISION REPAIR LICENSING ADVISORY BOARD**

**DATE: April 30, 2014**

**TIME: 10:30 a.m.**

**PLACE: Department of Business Regulation**

**Conference Room –69-1**

**1511 Pontiac Avenue**

**Cranston RI 02920**

**BOARD MEMBERS PRESENT: Dave Reynolds – Chairman, Gerald Galleshaw, John Mancone, Chris Hurd, Lt. David Doucet**

**BOARD MEMBERS NOT PRESENT: Steve Altieri, Louis DeQuattro, Al Olney, Dennis Gamba**

**OTHERS PRESENT: Kim Precious, Larry Alan, Charlie Rockwell, Brent Golden, Randy Bottella, Jenna Algee, D Faye Sanders, Josh Burrows**

**The Chairman called the meeting to order at 10:40 AM.**

**MINUTES:**

**Chairman Reynolds motioned to accept the minutes of the February 26, 2014 meeting. Seconded by: Mr.Mancone. All members present were in favor.**

**OLD BUSINESS:**

**Rental Allotment: Question posed to the Department on an old discussion on how insurance companies are allowed to set criteria on repair hours. It has been the standard in the industry for four (4) hours per work day, Monday – Friday. The repair time schedule in the past year or so as had many inconsistencies by different insurance companies. Some insurance companies have recently deviated from the set formula. The question to the Department is: is there any set formula or ruling in the past to establish this formula? Is the insurance company obligated to honor the rental day's the consumer's policy states?**

**Mrs. Algee from the Legal Division commented that as far as she knows, there is not a regulation currently on file with the Department**

**for this type of situation. Any question in this area should be address to Paula Pallozzi in the Insurance Division.**

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**Mr. Bottella believes that there was a case brought to the Department in the 1990's by David Miller. Mrs. Algee will look for that case**

**Mr. Alan would like to have the question clarified. Is the question about rental coverage, or allowable repair days? Chairman Reynolds clarified the Board is interested in finding out if the Department has any cases or regulations on setting the formula used for repair days, and if insurance companies have any obligation to their customers to honor what is available on their insurance policy when it comes to paying rental . With insurance companies using a higher repair formula, the repair hours do not always cover enough time to allow for some repairs. When repairs take longer than usual for unforeseen circumstances, consumers are finding that when they return their rental car, their insurance companies are not paying them for rental days past the allowable days per the formula. Leaving consumers with rental bills when their policy clearly states they have thirty days rental.**

**Auto Glass:** Received resignation letter from current glass member Mr. Alteri. The letter will be forwarded to the Governor's office today. No replacement letter as of yet. Mr. Rockwell will send in a letter to the Governor's office that he is interested in becoming the Board's auto glass member.

**Salvage Rebuilder:** Chairman Reynolds, in the near future, will bring to the Board to see if a separate license is still needed, or if shops should be inspected to determine equipment is still suitable per new Full Collision regulations. The Full Collision license is more accurate to the salvage standard now than the salvage law that has not been updated. Board recommends addressing the problems related to consumers buying back a salvage vehicle from the insurance company and the insurance company does not tell them only a licensed salvage rebuilder can fix the car. Insurance companies are not relating that information and consumers are bringing vehicles to shops not licensed for salvage and can't be registered. Bring proposal to Department that law needs to be change next legislation session.

**OPPORTUNITY FOR PUBLIC COMMENT:**

**EXECUTIVE SESSION:**

**Chairman Reynolds motion to convene into executive session at 11:24 a.m. pursuant to RI General Laws 42-46-5(a)(4) for investigative proceedings regarding allegation of civil or criminal misconduct. Seconded by: Mr. Mancone, All Members present in favor.**

**RETURN TO OPEN SESSION:**

**Chairman Reynolds motioned to adjourn this open meeting. Seconded by Mr. Mancone. All members present were in favor. The meeting was adjourned at 12:00 p.m.**

**Respectfully submitted,**

**Kim Precious**

**Implementation Aide**