Healthcare Quality Reporting Program

**STEERING COMMITTEE**

9/15/15, 3:05-4:05pm
Department of Health, Room 401

1. **Welcome & meeting objectives**

- Meeting chair: N. Alexander-Scott
- Program staff: E. Cooper, T. Mota, S. Viner-Brown, V. Carroll
- Voting members in attendance (4/19): J. Shaw, J. Nyberg, P. Parker, T. Cohen,
- Other members in attendance: B. James

2. **Review previous action items**

- Communicate decision about hand hygiene measurement to HAI Subcommittee (Emily) – Complete
- Work on program policy for hand hygiene with HAI SC and Steering Committee (Program staff) – ongoing

3. **2015 HIT Data**

- *Preliminary data*

  Emily reviewed the preliminary HIT data results, noting that these were general results; more detailed reports would be available once the results have been finalized. The full results, including the provider level report, will be available by the end of the month. The raw data is also available in a public use file.

  In 2015 we collaborated with the Office of Primary Care and Rural Health and the Division of Policy Information and Communications. This was an effort to reduce the survey burden for physicians to avoid duplication of efforts within the Department of Health. The survey took place in two parts; primary care physicians, followed by the primary care physicians who had not responded to the initial survey and all other providers (physicians, APRNs and PAs). The survey instrument was revised, keeping only those questions relating to HIT use.

  The response rate was 66%, which is down from last year (68.3%); however more physicians were involved overall. A hard copy survey notification was sent to all providers using the mailing address they have on file through licensure. Providers who also have an email address on file were sent an email notification with a direct link to the survey. All surveys were completed electronically.

  The survey looked at how providers are using HIT and the impact it has on their practice and patient care. For those respondents who do not use HIT, there were questions to determine what the non-HIT user population looks like. It was also noted that when publishing the results, ratings would be represented with circles so as not to add any positive or negative connotations to a provider's use of HIT.

After reviewing the draft 2015 Summary Report information, the committee discussed the overall purpose of the survey, and how we can ensure that the data we collect is actionable. The committee discussed streamlining the survey and focusing on areas where we can use the data to make improvements in the state.

- *Next steps*
  We are working on finalizing the provider level, summary and detail reports. These should be ready by the end of the month. The public use data file will also be available at this time. Requests for this file can be sent to Emily at ecooper@healthcentricadvisors.org. All users will be asked to complete a data use agreement.

**4. Program Updates**

- *Healthcare worker flu vaccination reports*
  The committee was presented with the Hospital Healthcare Worker Flu Vaccination report for the 2014-2015 flu season. The Immunization Program collects this data and creates the report. This report is available for all healthcare settings in the state. Prior to last year we created our own report, however last year it was decided that it would be more efficient to use the existing program's report. The committee reaffirmed this decision and we will continue to use the Immunization Program's report. Emily also mentioned that the facility level data for the Hospitals and Nursing Homes are included in the Summary Reports for those settings.
- *Nursing Home Satisfaction Survey*
  Emily noted that the Nursing Home Satisfaction Survey process is in full swing; all facilities completed their sign up forms by the deadline and we are working with MIV to help keep the survey process on track. The survey company has a new online system that should provide quicker access to reports, as well as the ability for users to create custom reports, with common reports being pushed out more quickly.

  The next step for facilities is to submit their resident and family data files. The deadline for submission is October 5th. We will work with the survey company to send reminders to the facilities.
- *Hand hygiene policy*
  Currently we are working with the HAI subcommittee to create a new policy relating to hand hygiene. The policy will serve to highlight the Department of Health's commitment to hand hygiene as an integral part of infection prevention. A draft will be made available to the committee once it is ready.
- *Home health web tool*
  The creation of the Home Health tool is being supported by a grant funded by the Agency for Healthcare Research and Policy. This research focuses on the science of public reporting. This tool was tentatively set to be released this fall; however, due to changes in our research methods the release has been postponed. The tool will be tentatively available this spring.

**5. Action Items**

- Work on program policy for hand hygiene with HAI SC and Steering Committee (Program staff)
- Share HIT analysis upon completion (Emily)

**Next meeting: November 17, 2015**
**All meetings from 3:05-4:05pm at HEALTH, Rm. 401**