



Healthcare Quality Reporting Program

STEERING COMMITTEE

9/22/14, 3:05-4:05pm

Department of Health, Room 401 at HEALTH

1. Welcome & meeting objectives (3:05pm)

- Meeting chairs: M. Fine
- Program staff: R. Baier, E. Cooper, A. Messier, S. Viner-Brown
- Voting members in attendance (6/21): T. Almon (represented by P. Winderman), D. Ashley, V. Burke, T. Cohen (represented by I. Philbrick), L. McDonald, N. Oliver, P. Parker
- Others in attendance: J. Smoot

2. Review previous action items (3:05pm)

- **Invite Sally Johnson, Webmaster, to lead discussion in September (Emily) – Complete**
Sally was invited to present, but was unable to attend. We will revisit this topic at a later date.
- **Discuss the hand hygiene recommendations with Dr. Fine (Sam) – Pending**
There are human resource and finance barriers to hand hygiene measurement. The Co-Chairs of the HAI Subcommittee, Sam and Dr. Len Mermel, will meet with Dr. Fine in early October to further discuss the Subcommittee's recommendations and Dr. Fine's direction.
- **Discuss treatment inequality with the Hospital Subcommittee (Sam/Rosa/Emily) – Ongoing**
This discussion was briefly delayed due our funding shortage in May. During the fall semester, we will be working with a Brown graduate student to conduct an environmental scan of disparities reporting and the evidence base, to guide analyses we plan to conduct before revisiting the discussion with this committee and the Hospital Subcommittee.
- **Discuss flu vaccination and AHRQ grant with the HH Subcommittee (Emily/Rosa) – Pending**
This meeting was delayed due to our funding shortage in May and because we are awaiting flu vaccination data from the Immunization program. It will be scheduled in the next few months.

3. Program web pages (3:10pm) – Deferred

Sally Johnson, Guest Presenter

- Sally was invited to present, but was unable to attend. We will revisit this topic at a later date, so that the committee has an opportunity to inform revisions to the program's web pages.

4. AHRQ home health grant (3:10pm) – Added

- Grant update
 - Rosa provided a brief update on this 3-year grant that is intended to provide resources and infrastructure to the program.

- During the first two Aims, we conducted qualitative research with our target audiences (consumers and hospital case managers) and designed and tested a web application.
- We are currently completing the third aim, a randomized control trial (RCT) at The Miriam Hospital and Rhode Island Hospital.
- Web application demo
 - The web application is now final and being used for the RCT.
 - Emily demonstrated the application, showing meeting participants how users can identify agencies that meet their needs (insurance, services, service area) and then view information about quality of care and satisfaction.
 - Rosa explained how we learned to design to a low computer literacy, low health literacy audience, using some design principles that run counter to general web design guidelines (e.g., more text and instructions).
 - After the RCT is complete (in 9 months), the application will be publicly available on HEALTH's website and can be adapted for other care settings.

5. HIT Survey (3:35pm)

- 2014 results
 - The 2014 reports are pending, but we have preliminary analyses. Emily reviewed the data slides distributed to attendees, highlighting results and trends.
 - 2014 will be the first year that APRN and PA results are published at the individual level.
 - 2014 was also the first year that the survey was linked to Licensure to reduce the number of communications to physicians and increase the survey response rate. Although the response rate increased slightly (62.3% to 68.3%), it is still below the target (100%).
 - The group discussed results, focusing on opportunities to increase adoption of CurrentCare and use of the Prescription Monitoring Program Database.
 - Dr. Fine requested that the program 1) ask Licensure to follow-up with physicians who attested to completing the survey, but did not, and 2) embed the survey instrument within the physician license application beginning in 2016.
- 2015 planning process
 - Thanks to EOHHS funding, we have \$90K for survey analysis and planning. This is a significant increase in resources compared to the program's baseline funding (\$53K).
 - As a result, we will be able to convene the Physician Workgroup in-person to review 2014 results and inform revisions to align the instrument with Meaningful Use. Over the past few years, the Physician Workgroup, Chaired by Dr. Rebekah Gardner, has elicited email input from individual stakeholders but has not convened a group meeting.

6. Open forum and next steps (4:00pm)

- Brief program updates:
 - 2014 nursing home resident and family satisfaction survey
Nursing homes are in the process of enrolling and submitting mailing lists. This year's instrument includes pilot questions from My InnerView and the American Health Care Association. These changes were made at the Nursing Home Subcommittee's request and help to align the survey with changes in the environment, while retaining old questions to enable trending and reporting capabilities.

- Quality improvement project
Emily will be leading the Center for Health Data and Analysis's QI project, focused on increasing consumer awareness of the hospital HAI reports created by this program. We will be working with community partners to raise awareness about the reports, and monitoring traffic to the associated web pages using Google Analytics. Paula suggested providing language to the Division of Elderly Affairs to use during Open Enrollment.

7. Action Items

- Discuss the hand hygiene recommendations with Dr. Fine (Sam)
- Discuss treatment inequality with the Hospital Subcommittee (Sam/Rosa/Emily)
- Discuss flu vaccination and AHRQ grant with the HH Subcommittee (Emily/Rosa)
- Send information to Paula about the QI project (Emily)

Next meeting: November 24, 2014



Healthcare Quality Reporting Program

STEERING COMMITTEE DATA UPDATES

7/24/14

Data Updates (Reports, Oldest to Newest by Setting)	Update Frequency	Last Updated	Comments
Home Health			
• Clinical quality measures from Medicare	Quarterly	-	Now links to Home Health Compare
• Patient satisfaction	2 years	June 2011	Discontinued at agencies' request
• Employee influenza vaccination rates	Annually	Sept 2013	
Hospital			
• Clinical quality measures from Medicare	Quarterly	-	Now links to Hospital Compare
• Hand hygiene processes	Annually	March 2014	
• Surgical Care Infection Program (SCIP) Measures	Quarterly	-	Now links to Hospital Compare
• Central-Line Associated Bloodstream Infections (CLABSI)	Quarterly	-	Now links to Hospital Compare
• Pressure ulcer incidence	Quarterly	-	Now links to Hospital Compare
• Employee influenza vaccination rates	Annually	Sept 2013	
• MRSA CLABSI incidence	Quarterly	March 2014	
• <i>C. Difficile</i> incidence	Quarterly	-	Now links to Hospital Compare
• Hospital Summary Report	Quarterly	July 2014	
Nursing Home			
• Clinical quality measures from Medicare	Quarterly	-	Now links to Nursing Home Compare
• Resident and family satisfaction	Annually	Feb 2014	
• Employee influenza vaccination rates	Annually	Sept 2013	
• Nursing Home Summary Report	Monthly	July 2014	
Licensed Independent Practitioners (Physicians, APRNs, PAs)			
• HIT adoption	Annually	Mar 2013	2014 in progress