Healthcare Quality Reporting Program

STEERING COMMITTEE

7/28/14, 3:05-4:05pm
Department of Health, Room 401 at HEALTH

1. Welcome & meeting objectives (3:05pm)

Meeting chairperson: S. Viner-Brown, representing M. Fine, MD
Program staff: R. Baier, E. Cooper, A. Messier, S. Viner-Brown
Voting members in attendance: T. Almon (representative), T. Cohen (representative) D. Gallagher, L. McDonald, J. Nyberg, N. Oliver, P. Parker, G. Rocha
Guests: J. Smoot

2. Review previous action items (3:10pm)

The program had no funding between 5/15/14 and 6/30/14, so some action items were delayed until the current fiscal year (7/1/14-6/30/15) and will be prioritized appropriately in the coming months.

- Discuss hand hygiene standards with the HAI Subcommittee (Emily/Rosa) – Complete
- Discuss treatment inequality with the NH Subcommittee (Gail/Rosa/Emily) – Complete
- Obtain hospital demographics for treatment inequality discussion (Sam) – Complete
- Discuss treatment inequality with the Hospital Subcommittee (Sam/Rosa/Emily) – Incomplete
- Discuss flu vaccination and AHRQ grant with the HH Subcommittee (Emily/Rosa) – Incomplete

3. Updates (3:15pm)

- **Program funding**
  - The group reviewed a handout outlining funding from the state general account (7/1/14-6/30/15), the Centers for Disease Control and Prevention (CDC, 8/1/14-7/31/15) and the Executive Office of Health and Human Services (EOHHS, 7/1/14-9/30/14 and 10/1/14-9/30/15).
  - CDC funding is for healthcare-acquired infections (HAI) work and EOHHS funding is for the HIT Survey. Based on funding sources/requirements, we will divide activities and level of effort between the HIT Survey (42%), HAI (39%), and general program management, including all other reports, the Steering Committee, and website (18%).

- **Website**
  - HEALTH's website has been updated, including the program's pages.
  - Because our current pages do not match the form and content of the new site (i.e., data or information pages), Sally Johnson, the HEALTH Webmaster, is seeking revisions. She would also like to make some of the data interactive.
  - September's agenda will include a working discussion of the current pages and proposed changes. We will invite Sally to lead the discussion.

- **Activities, data, and reports**

  HIT Survey
  - The HIT Survey closed 6/30/14 and Blake Morphis, our analyst, is currently performing the analyses. Preliminary data suggest that the physician response rate may be 80% or higher, as a result of linking the survey's administration with physician licensure.
  - The public reports will include all licensed independent practitioners, including advanced practice registered nurses and physician assistants. Final reports will be available at the September meeting.
  - We will be working closely with EOHHS to perform additional analyses and align the instrument with meaningful use, thanks to their funding for the survey.

  Influenza vaccination
  - The team shared preliminary vaccination data from the 2013-2014 flu season.
  - The Immunization Program achieved 100% data submission rates for hospitals and nursing homes. Home health data are not yet available, but are expected to be 100%.
  - The Immunization Program is planning to publish provider-level data on HEALTH's site, so this program's public reports are on hold until the team sees those reports and can determine whether they meet comparative reporting needs. If they do, we will add a link to the Immunization Program.

  New reports
  - The team distributed copies of updates to the Nursing Home and Hospital Summary Reports. These reports are updated each time that new data is available for any column.

4. Discussion (3:30pm)

- **Program recommendations from 2012**
  - The group reviewed the Steering Committee's 2012 charge to the project team, which the group agreed that we should continue to use as a guide to prioritize activities.

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- **All-Payer Claims Database report templates**
  - The team shared APCD report templates and asked for input. APCD data will be available to the program for public reports, but these routine APCD reports will be provided on a regular basis and may be of value if they align with our priority topics.
  - Sam said that the historic data in the database goes back to 2011, and includes data from the health plans, Medicare, Medicaid, and pharmacies.

- **Hospital hand hygiene standards**
  - At the 3/24/14 meeting, Dr. Fine asked that "the HAI Subcommittee explore the possibility of recommending a standard best practice that hospitals could then measure and report."
  - The HAI Subcommittee discussed this request, but felt that the hospitals, while taking different approaches, were already following national standards set forth by the CDC, Joint Commission, and WHO.
  - The HAI Subcommittee recommended that the Steering Committee:
    1. Standardize hand hygiene education requirements for all LIPs in license renewal, including a pre/post test
    2. Require facilities to develop programs for 'repeat offenders' who are non-compliant with the hospital's hand hygiene policy

3. Recommend *research of* automated electronic measurement systems with the goal of all facilities using a single manufacturer to assure identical measurement accuracy which, although costly, would standardize data collection and allow reporting of comparable data

- The group's discussion centered on recommendation #1, standardizing education, and supported this recommendation. Sam will carry these recommendations forward to Dr. Fine and inform the committee of his direction.

- **Action items (4:00pm)**
  - Invite Sally Johnson, Webmaster, to lead discussion in September (Emily)
  - Discuss the hand hygiene recommendations with Dr. Fine (Sam)

Next meeting: September 22, 2014, 3:15 p.m.

Healthcare Quality Reporting Program

STEERING COMMITTEE DATA UPDATES

7/24/14

Data Updates (Reports, Oldest to Newest by Setting)	Update Frequency	Last Updated	Comments
Home Health			
• Clinical quality measures from Medicare	Quarterly	-	Now links to Home Health Compare
• Patient satisfaction	2 years	June 2011	Discontinued at agencies' request
• Employee influenza vaccination rates	Annually	Sept 2013	
Hospital			
• Clinical quality measures from Medicare	Quarterly	-	Now links to Hospital Compare
• Hand hygiene processes	Annually	March 2014	
• Surgical Care Infection Program (SCIP) Measures	Quarterly	-	Now links to Hospital Compare
• Central-Line Associated Bloodstream Infections (CLABSI)	Quarterly	-	Now links to Hospital Compare
• Pressure ulcer incidence	Quarterly	-	Now links to Hospital Compare
• Employee influenza vaccination rates	Annually	Sept 2013	
• MRSA CLABSI incidence	Quarterly	March 2014	
• *C. Difficile* incidence	Quarterly	-	Now links to Hospital Compare
• Hospital Summary Report	Quarterly	July 2014	
Nursing Home			
• Clinical quality measures from Medicare	Quarterly	-	Now links to Nursing Home Compare
• Resident and family satisfaction	Annually	Feb 2014	
• Employee influenza vaccination rates	Annually	Sept 2013	
• Nursing Home Summary Report	Monthly	July 2014	
Licensed Independent Practitioners (Physicians, APRNs, PAs)			
• HIT adoption	Annually	Mar 2013	2014 in progress