

## Performance Measurement and Public Reporting Program- 2007

Program Areas	Charge/ Task	Responsible Party	Report to HCQSC
<b>Overall Program</b>	Voted Nov- 06 by the Health Care Quality Steering Committee (HCQSC) that the Health Care Quality Performance Measurement and Reporting Program shall use nationally endorsed, consensus measures wherever they exist, rather than developing Rhode Island-specific measures.	Staff, Contractor, All Subcommittees	
<b>Technical Expert Panel Recommendations</b>			
Implement recommendations	Charge the various subcommittees with determining whether there are appropriate goals or thresholds that can be measured and reported for each setting.	Staff, Contractor, All Subcommittees	
	Develop methodologies for presenting trends of web-based clinical measures with longitudinal data as: improving, declining, or with trend lines.	Staff, Contractor	
	Voted by HCQSC Jan-06, and 11-06 to initiate a full evaluation of the performance measurement website and improve the accessibility and impactfulness of consumer products using methods that include conducting focus groups for consumers.	Staff, Contractor	Jan-07

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<b>Hospitals</b>			
Hospital Clinical Measures	Quarterly updates will continue to be provided on website.	Staff, Contractor	
	The Hospital Measures Subcommittee will evaluate expansion of clinical measures for public reporting.	Hospital Measures	
Hospital Satisfaction Report	Hospitals will continue participation in national H-CAHPS pilot and public surveys with final report anticipated in late 2007.	Staff, Hospital Measures	
Annual Hospital Staffing Report	A standardized format for reporting will be implemented in January. The format will be reviewed for improvements in 2008.	Staff, Hospital Measures	Jan-07
Hospital Acquired Pressure Ulcers	Voted by the HCQSC Jan-05 and 11-06 that the Hospital Measures Subcommittee will present to the Health Care Quality Steering Committee their recommendation for a measure to publicly report hospital acquired pressure ulcers.	Staff, Contractor, Hospital Measures	May-07
Hospital Acquired Infections	Voted by the HCQSC Nov-06 that the Hospital Measures Subcommittee will identify a workgroup of infection control experts, research public reporting efforts in other states, and make a recommendation for hospital-acquired infection reporting measures to the Health Care Quality Steering Committee.	Staff, Contractor, Hospital Measures	Nov-07
Consideration of the relationship between human resources and quality	Voted Nov-06 by the HCQSC that the Hospital Measures Subcommittees will review the feasibility of developing measures for staff turnover, retention, use of agency staff and use of overtime (elective and mandatory) hours, and report back to the Health Care Quality Steering Committee with regards to their potential for public reporting.	Staff, Contractor, Hospital Measures	Sep-07

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<b>Nursing Homes</b>			
Web Query Tool	Voted by HCQSC Jul-06 to approve this method of public reporting for nurisng home dataon on HEALTH's website, linking clinical measures, satisfaction data and state survey data on one page per nursing home.	Staff	
Nursing Home Clinical Measures	Quarterly updates will continue to be provided on website.	Staff, Contractor	
Nursing Home Satisfaction Report	Nursing homes will begin evaluation of a vendor and a methodology for the second annual publicly reported patient satisfaction survey.	Staff, Contactor, Nursing Home Measures	
Consideration of the relationship between human resources and quality	Voted Nov-06 by the HCQSC that the Nursing Home Measures Subcommittees will review the feasibility of developing measures for staff turnover, retention, use of agency staff and use of overtime (elective and mandatory) hours, and report back to the Health Care Quality Steering Committee with regards to their potential for public reporting.	Staff, Contactor, Nursing Home Measures	Sep-07
<b>Home Health Care</b>			
Home Health Clinical Measures	Quarterly updates will continue to be provided on website for Medicare certified agencies.	Staff, Contractor	
Home Health Satisfaction Report	Press Ganey to deliver pilot report to agencies in Feb. Agencies will begin survey for public report in September, with a final public report due early 2008.	Staff, Contactor, Home Health Subcommittee	
<b>Community Health Centers (CHC)</b>			
CHC Clinical Measures	The Subcommittee will re-convene to review the recommendations made in the Ambulatory Care Environmental Scan and to develop clinical measures for public reporting.	Staff, Contractor, CHC Subcommittee	

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<b>Dialysis Facilities</b>	CMS has not updated Dialysis Compare since July 29, 2005	Staff	
<b>Ambulatory Care</b>	Voted by HCQSC Jul-06 that two subcommittees will be created: one comprised of primary care providers, and another consisting of disease management specialists to address public reporting of quality measures at the provider level. Staff is currently working with the Insurance Commissioner's transparency legislation workgroup on this issue for a preliminary report due to the legislature in March 2007.	Staff, Contractor, Primary Care Subcommittee, Disease Management Subcommittee	