

CONSUMER NOTES

TOW COMPANY NAME
ADDRESS Serial #

Telephone number: _____
 RDPU # _____

DATE: _____ T.O.S. _____ AM () PM ()
 CLEAR TIME: _____ AM () PM ()
 REQUESTED BY: _____
 ADDRESS: _____
 LOCATION: _____
 DELIVERY LOCATION: _____
 MAKE _____ MODEL _____ REG _____ STATE _____
 VIN# _____ COLOR _____ YEAR _____
 MILEAGE (NOTE B) START: _____ END: _____ TOTAL _____
 TOW FEE \$63.00 MILEAGE FEE (NOTE B) \$2.50 X _____ TOTAL: _____
 RECOVERY FEE (NOTE G) \$60.00 PER HR _____ TOTAL _____
 TRUCK TOW ONLY (8001 TO 15000 LBS)
 TRUCK RATES PER TRUCK \$75.00 X _____ TOTAL: _____
 EXTRA MAN HR _____ X RATE _____ TOTAL: _____
 TRUCK TOW TOTAL: _____
 STORAGE DATE: _____ TO _____
 DAYS) _____ X \$24.00 EQUALS TOTAL STORAGE: _____
 RELEASE FEE (NOTE E): _____
 TOTAL CHARGES: _____

REMARKS: _____
 CUSTOMER'S SIGNATURE _____
 DRIVER'S NAME _____

SEE CONSUMER INFORMATION ON BACK

Questions regarding this bill should be addressed to the Tow Company.
 Complaints can be filed with the Rhode Island Division of Public Utilities
 and Carriers, 89 Jefferson Blvd., Warwick, RI 02888 or call 941-4500.

- a. For non-consensual tows, the tow fee is \$63.00 for vehicles up to 8,000 GVW. Storage charges are \$24.00 per day after the first five hours.
- b. Any vehicle towed from a scene to a location as directed by the vehicle owner is subject to a \$2.50 per loaded mile charge.
- c. For non-consensual tows the tow fee is \$75.00 per hr. for vehicles weighing between 8,000 to 15,000 lbs. Storage charges are \$24.00 per day after the first five hours up to 21 feet.
- d. Business hours for tow companies are 8AM to 5PM, Monday through Friday and 8AM to noontime on Saturday.
- e. A fee of \$20.00 is assessed for vehicles released outside normal business hours.
- f. Rates reflected herein are approved by the RDPU for towing and storage only. Road service is not subject to regulation.
- g. When more than one hour is spent at the scene, a recovery rate of \$60.00 per hour will be assessed in fifteen-minute increments (rounded to the nearest increment) for time incurred beyond the initial 60 minutes, until vehicle is readied for tow.
- h. For truck tows (between 8,000 lbs. to 15,000 lbs. GVW) the calculation for the hourly rate shall be for "time on scene."

IF YOU THINK YOUR BILL IS INCORRECT:

- a. Contact the Tow Company.
- b. You may call or write the towing company as listed on the front of this invoice.
- c. If you still think your bill is incorrect after communicating with the tow company representative, you can call or write the Rhode Island Division of Public Utilities and Carriers as listed on the front of this invoice.